# **Quality Behavioral Health**

75 Lambert Lind Highway Warwick, RI 02886

### COMMITMENT TO CUSTOMIZED, INTEGRATED, QUALITY CARE

The mission of Quality Behavioral Health is to provide you and your family with assistance and guidance during periods of transition and distress.

At Quality Behavioral Health our evidence-based treatment model emphasizes the importance of understanding human health and the basis for human behavior and mental illness. This approach includes the integration of biological, psychological, and social factors that are influential in the assessment, diagnosis, and treatment of behavioral disorders. Both pharmacological and psychotherapeutic methods are employed.

### **Practice Guideline**

Your first visit at Quality Behavioral Health will be an assessment conducted by a licensed psychotherapist. The assessment will gather information for the therapist and psychiatrist to make an accurate diagnosis.

Treatment may or may not include medication. However, if medication management is indicated by a staff psychiatrist <u>it will also be required</u> that you receive counseling during the period of treatment. Frequency of appointments will be determined by the patient and therapist.

Please Turn Paper Over

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#### **RULES OF PRACTICE**

24 hours notice is required if an appointment is to be cancelled. The cancellation must be done during business hours Mon-Thur 9:00-9:00, Fri 9:00-5:00, Sat. 9:00-1:00

Copays are to be paid at the time of the visit. If you are unable to pay for the appointment we will allow you to see your provider, however, all future appointments will be cancelled and you will not be allowed to rebook a follow up until the balance has been paid in full.

Balances must be paid in full. If you are unable to pay for the balance in full we will allow you to see your provider, however, you will not be able to book a follow up appointment and all future appointments will be cancelled until the balance has been paid in full.

Patients with deductible accounts are expected to bring at least 100.00 at the time of each visit. Once the claim has been processed by the insurance company we will inform you of any further balances that will need to be paid in full.

Insurance Card(s) must be brought to every visit for verification, if we are unable to verify the insurance we will not be rebooking appointments until the card is brought in.

There will be a practice fee for any missed appointment for either a no-show or late cancellation. For Psychiatrists, Developmental and Behavioral Pediatricians, or Nurse Practitioners the fee will be 75.00. For a No Show or Late Cancellation with a Therapist the fee will be 50.00

Failure to pay the practice fee will result in a discharge.

Should you be discharged a list of referrals to other providers of services will be made available

Upon discharge you will be provided with a 30 day supply of medications if appropriate. You will be expected to make a follow-up appointment elsewhere. No further refills will be provided beyond the 30 day supply.

Transfer of records can be made available upon written request

Signature:	Date:	